



# Policy/Rules and Regulations

## *Domaine du Lac Libby*

To ensure you have a pleasant stay, please read the following rules and abide by them.

### POLICY

#### Campers and visitors

- A group of campers includes 2 adults and 4 minor children.
- One equipment per site (including tents).
- A maximum number of four adults is allowed on the same site, including visitors.
- Campers are responsible for the proper conduct of their guests on the site.
- Visitors must register and pay entry fees. Daily visitors need to leave the Domaine before 10 p.m.
- No visitor can enter the site after 9 p.m.

#### Check-in/check-out time

- Check-in at the Domaine is possible as soon as 1 p.m. and up to 9 p.m.
- The check-out time is also scheduled for 1 p.m.
- There is no reimbursement in case of early check-out.

#### Reservations cancellation and reimbursement

- All site reservations are guaranteed up to 1 p.m. the day after the reserved check-in date. If campers do not show up before noon, the day after their expected check-in day, the Domaine reserves the right to rent the site to another party without prior notice. No cashback or reimbursement will be made for any reason whatsoever.
- All reservations are non-refundable and non-transferable.

#### Free WI-FI

- Ask for your access code at the reception desk. One access code is assigned per site. Please note that the Wi-Fi system is free on nearly all of the sites.

### RULES AND REGULATIONS

#### Pets

- They must be kept on a leash and under the watchful eye of owners at all times, waste must be picked up, other campers should not be disturbed.
- Cannot be left alone in your equipment or on the premises.
- They are not allowed near the beach, in the rustic camping section, around the common facilities (playground, showers, etc.).
- Breeds deemed to be dangerous or aggressive by the landlord are not allowed (such as: German shepherd, Rottweilers, Dobermans, Pitbulls, Mastiffs, Bull-Terriers, American Pitbulls, Dobermans, American Staffordshires, Great Danes, German shepherd, etc.).
- Limit of one dog per owner, per site. Strolling (on a leash with a bag).
- Never feed birds or small animals. Some of them can become aggressive. To minimize lake pollution, we also pay special attention to geese, ducks, etc.

#### Trees and shrubs

- No cutting, pruning, trimming, planting nails or damaging trees or shrubs on site.
- Dead wood must remain in place to ensure proper balance of the natural surroundings.
- Trees cannot serve as clothes lines or swings. No ties are allowed on trees.

#### Access gates, lighting system, speed limit and authorized vehicles

- Access gates to the site are closed from midnight to 8 a.m.
- The speed limit is 8 km throughout the site to protect children and pedestrians.

- Driving a motorcycle is forbidden, except for travellers who go directly to their site without making any noise (access is forbidden after 9 p.m.).
- Vehicles must be parked in the designated area (no parking on grass, along streets or unoccupied sites).
- Visitors' motorcycles must stay at the Domaine's entrance.
- Truck trailers must remain in the designated area in the parking lot during your stay.
- Bikes and children's bicycles must be put away at dusk.
- All electric equipment (such as electric scooters, etc.) or noisy equipment of the generator type, ATV, golf cart, etc., are forbidden on the Domaine's site.
- An electric cart could be allowed under the only condition that the user's mobility is impaired. Confirmation from the Domaine's head office is required before making a reservation.
- No lighting system is allowed.

### Curfew, campfire and noise

- No source of exaggerated noise is tolerated in our park. No noise is allowed after 11 p.m. in our park.
- The curfew is from 11:30 p.m. to 8:00 a.m.
- Burning campfires and talking in a low voice are allowed until 11:30 p.m.
- No outside activity is tolerated after 11:30 p.m. In the case where management needs to warn campers a second time for the curfew to be respected, there is a risk of immediate eviction without any other notice or delay.
- Campfires must remain at their designated spots and put out at the latest at 11:30 p.m.
- It is forbidden to move the burn barrels around. Campfires must be extinguished if there is no one to watch over them. It is forbidden to burn hazardous material, including plastic.
- Fireworks, firecrackers or any other pyrotechnical items are forbidden on the site and even for birthdays.
- Music on the camper's site is allowed until 10:30 p.m. and must in no way disturb neighbours. Loud music inside vehicles is not tolerated.

### Drinking water and maintenance of premises

- Using drinking water for excessive consumption is forbidden to avoid wasting water. It is also forbidden to wash vehicles, RVs, etc.
- We suggest that you let the water run for a few minutes when you get to the site.
- Campers must pay to use showers and the rates are as follows: 25¢ for each period of 3-4 minutes.
- Caution with regards to grey and black waters: no discharge is allowed on the site. Campers need to clean these water tanks, including those of portable toilets at the dumping station on Vison Street.
- In order to keep the site clean and in good condition at all times, garbage and recycling bags must be dropped in the containers close to the Domaine's exit.

### Beach and swimming

- Beach: with a lifeguard depending on conditions and number of swimmers. Warning, children under the age of 14 must be accompanied by an adult. No glass container is allowed at the beach.
- Radios and glass containers are forbidden.
- Smoking is forbidden at the beach and in all other public areas around the Domaine (applicable law).

### Dumping

- The Domaine provides two designated dumping stations. Use of a hose ring is required.

### IMPORTANT NOTICE

The immediate eviction measure without any possibility of reimbursement is applicable in the case where a person or group of individuals does not abide by these effective rules and regulations.

***Under no circumstances can the landlord be responsible for physical, psychological or material damages caused by the tenants' actions or any other incident that could occur to any individual on the campground as well as any partial or total power outage, running out of water, trees or electrical equipment falling down, due to atmospheric or weather conditions, by trees falling or any other situation, etc.***

**THE ABOVE RULES AND REGULATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE. - © Domaine Lac Libby – January 2021**